

“BUY AND TRY” GENERAL TERMS AND CONDITIONS WITH OPTION TO RETURN FOR REFUND

These General Terms and Conditions govern the "Return for Refund" option for PTS Cell Emulators ("Product") purchased by the Buyer Company ("Buyer") between 20 June and 31 December 2024.

If the Product does not meet the Buyer's performance criteria, the Buyer agrees to return the Product within the specified evaluation period of thirty (30) days (the evaluation period commencing upon receipt of the Equipment by the Buyer) FOB Munich, Germany.

If the Buyer decides to return said equipment, the Buyer must contact Pass Testing Solutions GmbH on or before the 30th day from the date of receipt to obtain a Return Authorisation Number prior to shipping the equipment. The Buyer must ship the product within five business days and provide Pass Testing Solutions GmbH with a valid tracking number from a reputable carrier. As the Buyer is solely responsible for shipping the product to Pass Testing Solutions GmbH, the Buyer must insure the package in the event that it is lost or damaged in transit. The original shipping cost, return shipping cost and any additional costs will not be refunded.

Failure to return the product within the allotted time will invalidate the Return Authorisation Number and the purchaser will forfeit the right to return the product for a refund. In addition, the refund is subject to Pass Testing Solutions GmbH receiving and inspecting the equipment. The equipment must be returned in "good" condition, undamaged with minor signs of use. Extensive damage to the equipment may result in the loss of the entire refund if the equipment is deemed beyond repair.

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